

PARK24 GROUP Business Continuity Management System (Summary)

The PARK24 GROUP promotes Business Continuity Management (BCM), including a Business Continuity Plan (BCP), on a group-wide basis in accordance with the PARK24 GROUP Business Continuity Management Guidelines. These initiatives are intended to ensure that the PARK24 GROUP fulfills its social responsibility as a transportation infrastructure service provider, even in the event of natural disasters such as earthquakes and typhoons (hereinafter referred to as “disasters”), and to maintain an organizational framework that enables appropriate operational responses during emergencies.

1. Policy

(1) Basic Policy on BCM

Based on the Risk Management Policy and the Risk Management and Crisis Management Regulations, the PARK24 GROUP has established the following basic policies for BCM.

- 1) Ensuring the safety of the lives and physical well-being of officers and employees, their families, and customers
- 2) Confirming damage conditions at the PARK24 GROUP's facilities and preventing secondary disasters
- 3) Continuation of business operations
- 4) Contribution to local communities

(2) Processes

In accordance with the basic BCM policy, the PARK24 GROUP has defined the following BCM processes:

- 1) Matters related to items 1) and 2) above:
Initial Response
- 2) Matters related to item 3) above:
Business Continuity Plan (BCP)

2. Priority Business

All three business segments of the PARK24 GROUP—Parking Business Japan, Mobility Business, and Parking Business International—are designated as priority businesses subject to the Business Continuity Plan (BCP). For each business segment, the PARK24 GROUP has identified critical operations that should be given priority for business continuity and early recovery, and has formulated BCPs accordingly.

With regard to the Parking Business International, guidelines and manuals at a level equivalent to those in Japan have been developed in each country for each process, including Initial Response and the BCP. However, as the frequency and nature of disasters differ from those in Japan, the promotion of Business Continuity Management (BCM) is prioritized based on the results of risk assessments conducted in each country. Accordingly, the BCP-related matters described in the following sections apply to the Parking Business Japan and the Mobility Business.

3. Business Continuity Strategies

To ensure business continuity and early recovery in the event of disasters, the PARK24 GROUP has implemented the following preparedness measures during normal times:

(1) Establishment of Succession Order

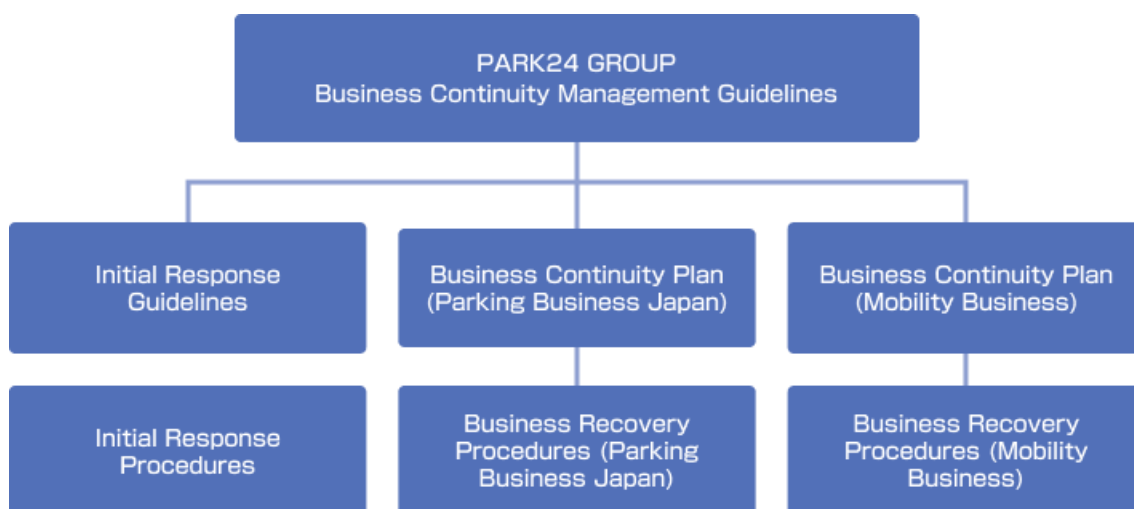
In anticipation of various scenarios that may arise during disasters, each organization, including the PARK24 GROUP Emergency Response Headquarters, has established a clear order of succession in the event that designated command or decision-makers are unable to perform their duties due to accidents or other circumstances.

(2) Development of Alternate Facilities

To prepare for situations in which operations essential to service provision (critical operations) are disrupted in affected areas, the PARK24 GROUP has established systems that enable operations to be carried out at alternative facilities.

(3) Development of Guidelines and Procedures

The PARK24 GROUP has developed various guidelines and procedures necessary to implement Initial Response measures and execute the Business Continuity Plan (BCP), in accordance with defined roles and objectives.



(4) Disaster Response Equipment and Emergency Supplies

In preparation for potential damage to various public infrastructures during disasters, the PARK24 GROUP has expanded disaster response equipment, including the installation of satellite communication systems at its head office building and the deployment of storage batteries at key business sites. In addition, taking into account local government regulations that restrict employees from returning home, the PARK24 GROUP has stocked emergency supplies at each business site to ensure that officers and employees can remain on-site when necessary.

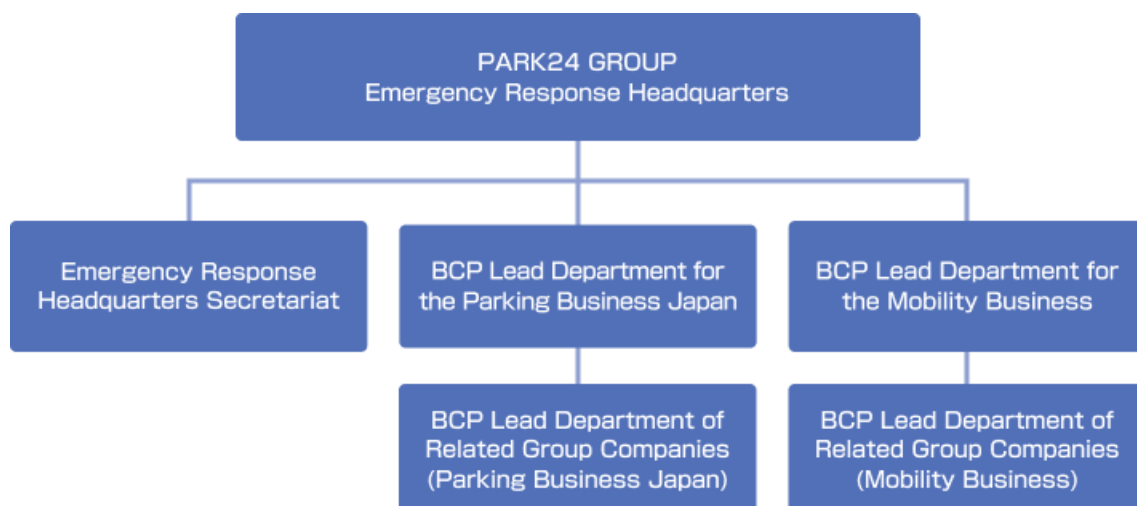
(5) Deployment of an Emergency Confirmation System

The PARK24 GROUP has introduced an emergency confirmation system to promptly assess the safety of officers and employees and their families, their availability to report to work, and damage to lifelines in the event of a disaster.

4. Organizational Structure

The PARK24 GROUP has established the PARK24 GROUP Emergency Response Headquarters, headed by the Representative Director and President, with directors and executive officers of the Company and its Group companies serving as members. This headquarters exercises cross-group command and control during emergencies.

Operational responses are carried out primarily by the Emergency Response Headquarters Secretariat, which operates as a subordinate organization of the Emergency Response Headquarters, as well as by the BCP Lead Departments of each priority business and the BCP Lead Departments of Group Companies. The Emergency Response Headquarters Secretariat is established as a permanent organization and conducts ongoing disaster information gathering and disaster response activities during normal times.



5. Initial Response

When a disaster of a certain scale or greater occurs, the PARK24 GROUP promptly confirms the safety of officers and employees who reside or work in the affected areas. In addition, as necessary, the PARK24 GROUP provides support to affected officers and

employees, including the distribution of emergency stockpiled supplies and arrangements for required materials.

6. Business Continuity Plan (BCP)

(1) Assumed Damage Scenarios for the BCP

The BCP is based on a risk scenario in which a major earthquake occurring directly beneath the southern part of central Tokyo causes damage to the PARK24 GROUP's head office building and business sites, as well as various public infrastructures in the Tokyo metropolitan area.

(2) Recovery Objectives

The PARK24 GROUP has identified services and critical operations that should be prioritized for business continuity and early recovery through the preferential allocation of limited management resources in the event of a disaster. For each of these services and operations, target recovery times and target recovery levels have been established.

7. Training

During normal times, the PARK24 GROUP conducts the following education and training programs:

- (1) Safety confirmation drills for officers and employees using the emergency confirmation system
- (2) Tabletop exercises for Initial Response and the Business Continuity Plan (BCP) based on assumed risk scenarios
- (3) Education, awareness-raising, and dissemination of Business Continuity Management (BCM) initiatives through the internal intranet

8. Monitoring and Review

The Risk Management Committee conducts monitoring and reviews of the PARK24 GROUP's Business Continuity Management (BCM) initiatives and implements improvements and corrective actions to the Business Continuity Plan (BCP) as necessary. The results of these monitoring and review activities are regularly reported by the Risk Management Committee to the Board of Directors.

9. Internal Audit

The internal audit department of the Company evaluates the effectiveness of the PARK24 GROUP's BCM initiatives, and the results of these evaluations are reported to the Board of Directors.

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